	DATE	NUMBER		NAME	NER PHONE / EMAIL	COMP NAME	LAINANT EMAIL	COMPLAINT ACTION CODE ZONING			INVESTIGATION NOV MTG FINE			RESOLUTION FINE DATE
2-001	06/01/12		Phillips Street	Reza & Shoref Shafie-Ardestani				x	New tenants object to condition of rental	BOH - order to repair		х		Repairs Complete
2-002	06/05/12	277	Lincoln Ave.	Mary Day (Lindsay Crocker)				X	Wellness check - dilapidated structure	ODC - 6/29/2012 - Re-inspect 8/9 w/ Ed		X	X	repairs ongoing
	06/01/12 06/01/12		Chestnut Street South East Street					X				X X	-	
003	06/07/12		East Hadley Rd - 141 Brook	Linda Hebert				x	Hoarding - neighbor complaint	site visit - obstinate owner			de en	
2-004	06/15/12		Mill Valley Estates						emergency access path overgrown	site visit - zoning investigation / ODC 7/10		х		RE-INSPECT 8/9 - path mowed
	06/15/12		University Drive					X					Х	Verbal Discussion
2-005	06/19/12	145	North Whitney St.	Christopher Packard					Illegal kennel? Greyhound Rescue operation	MTG scheduled for July 24th @ 3:00 PM		X	X	Awaiting Decision
2-006	06/20/12		Deepwoods Drive	Judith Schaefer				X	firewood operation?	OWNER OCCUPIED? YES	Х		4	
2-007	06/20/12		South East Street						2 bedroom apartment in the garage - not permitted	No Permit for Apartment	X			Back to RM
2-009	06/22/12		Pondview Drive	Devin Norwood			1	X	trash in yard / debris / no mow - neighbor complaint		X		4	1
2-010	06/22/12		PELHAM ROAD	Norma & Fred Filios			<u> </u>	X	Tenant called for an inspection	ODC - 6/28/2012		X	<b></b>	RE-INSPECT AUG 3
2-011	06/22/12		BRITTANY MANOR DRIVE / BOULDERS				-	X	Tenant called for an inspection - water pouring from ceiling	CONDEMNATION - HEALTH RE-INSPECT 30 DAYS		X	4	RE-INSPECT AUG 8
2-012	06/26/12		EAST PLEASANT	Agnes Ting			-		KERRY STRAYER - PARKING COMPLAINTS	Notice of Violation 10/01/2012		Х	<del></del>	
2-013	06/28/12		NUTTING AVE	Eagle Crest				X	working w/o a permit - neighbor complaint	Site visit 7/2	X X		-	No Permit Required
2-014 2-015	06/29/12 07/02/12	11 100	PHILLIPS STREET LEVERETT ROAD	Stephan Gharabegian CHRIS BONAK				x x	Illegal fraternity - Inspected 7/2	BOH order to repair / jct letter - no more than 4 unrelated	Х	X X		RE-INSPECT - SEPT.  RE-INSPECT AUG 7 - Ed Smith
2-015	07/02/12	77	COTTAGE STREET	DEBBIE EATON			<u> </u>	X	Tenant called for Inspection - Inspected 7/3	BOH order to repair INSPECTION SCHEDULED 7/9		^	x	EMAILED RECOMMENDATION
-017	07/02/12	······	EAST PLEASANT STREET	HALFPIPE ASSOC.			<u> </u>		Landlord requests inspection of exterior & common spaces PARKING ON LAWN	ONGOING INVESTIGATION		х		X
-018	07/10/12		GLENDALE ROAD	BILAL GHANDOUR			<u> </u>	x	Tenant called for an inspection - INSPECTED 7/10	BOH order to repair RE-INSPECT 30 DAYS		X	†	RE-INSPECTED - JAVERIA
019	07/13/12		SUNSET	ANN HASTINGS				Х	DISPATCH - 42" H20 IN BASEMENT	Site visit - conversation about permitting with Bob Sears		İ	Х	Application for permit denied
020	07/16/12		AMITY STREET	GOOD OLE DAVE'S				x	DAD HAS CONCERNS ABOUT EGRESS	INSPECTION SCHEDULED 7/17 - OTC 7/17		Х		RE-INSPECT AUG 1
-021	07/18/12		RIVERSIDE APARTMENTS	Ruth Jones				Х	Working w/o permits	STOP WORK - 7/19 / MTG 7/25 DETAILING PERMITTING PROCESS		х	4 7	
-022	07/17/12	52	THE BROOK	Sharon Hennessy				X	Chronic wetness	INSPECTION SCHEDULED 7/20 / EMAILED JULIE 7/25			X	EMAILED RECOMMENDATION
023	08/01/12	1057	NORTH PLEASANT STREET	Leslie Murrato				X	Tenant called Health for Inspection - Inspected 8/3			X		
024	08/06/12	274	NORTH PLEASANT	Joel Greenbaum				X	Drive-by working w/o a permit	site visit - conversation - sent letter re: bldg permit 8/8			Х	MUST SEE APPLICATION BY 8/15
025	08/08/12		HILLCREST PLACE	Walter Frederics					Neighbor complaining about dilapidated condition / unpermitted work	Drive-by 8/8 - photos from the street	X		4	Site Visit - NO VIOLATION
026	08/13/12		BELCHERTOWN ROAD	Thomas Mitchell			<u> </u>	X	Fire alarm issues			Х	X	Letter - Need to inspect
027	08/17/12		STATE STREET	Yeshi & Dolkar Gyaltsen					Neighbor complaining about too many people / illegal daycare	drive-by 8/17 - photos from the street / Conversation w/ neighbor	X	-	+	No firm evidence
028	08/22/12		HUNTERS CIRCLE	Ricardo Sanchez					Neighbor complaining about parking		X	-	+	NO VIOLATION FOUND
	08/27/12		Lincoln Ave					X X			X	-	-	UNDER INVESTIGATION
029	08/27/12	722	Lincoln Ave MAIN STREET	Abbass & Mina Bozorg				X X	Mom complained to AFD about lack of smoke detectors	Inspected w/ Mike Pay 9/7	X	v		UNDER INVESTIGATION
030	09/04/12 09/06/12	722	BRIDGE STREET	Roy Johnson				X X		Inspected w/ Mike Roy 9/7 9/7 site visit - tenant not home/ Inspected 9/10		X X		Notice of Violation 10/2 ORDER TO REPAIR
0.30	09/06/12	/4	NUTTING AVE	Aug Johnsoll				X	Tenant called for a "safety check"	Syr Sice visit - tenant not notine/ Inspected 9/10		X		ORDER TO REPAIR
031	09/06/12	563	BAY ROAD	Patrick J. Oconnor					Neighbor called to complain about "large number" of tenants		X	^		
32	09/11/12		NORTH PROSPECT ST	MEK Realty LLC / Eagle Crest				x	Parent called to request a safety inspection	Order to Repair 9/26 - re-inspect 10/24	<u> </u>	х		RE-INSPECTED
	09/12/12		Northampton Road	, , are creat				X	1			X		
	09/12/12		Main Street					х				х	/	
	09/12/12		Main Street					X				Х		
033	09/12/12	70	RED GATE LANE	Osten, Coleen				X X	Neighbor called to complain about lights trained on her house	Police will keep a watch on this property	X			
034	09/13/12	28	HOBART LANE	Lincoln Realty				X X	Fire in basement bedroom			X		
<u> </u>	••••••	18-46	HOBART LANE	Lincoln Realty				X	Smoke Detectors & CO Detectors	Notice of Violation		X	1	
			HOBART LANE	Lincoln Realty					More than 4 occupants	Notice of Violation		X		
035	09/14/12		FEARING STREET	Agnes Ting					Illegal fence	spoke with Agnes, 3 days later the fence remains			X	Fence removed on Tuesday
036	09/18/12		LONGMEADOW DRIVE	Tracy Roth - Not Owner Occupied					Neighbor called to complain about a tractor trailer parked on the lawn	several site visits, no violation found	X		ļ	
037	09/13/12	180	EAST LEVERETT ROAD	Kanokwan Chaimongkol		Daniela Calzetti			Neighbor filed a complaint with Rob - illegal 2 family house	Spoke with Kendrick Property Management - He rents 4 BR's to 4 tenants only	X		4	UNDER INVESTIGATION
	09/14/12		College Street					X				X		
	09/14/12		East Pleasant Street					х х				Х	<b>-</b>	
	09/18/12		Railroad Street				-	X				х	Х	Verbal Discussion
	09/19/12		North Pleasant Street North Pleasant Street				<u> </u>	X				X	<b></b>	
	09/20/12 09/21/12		Allen Street				<u> </u>	^ x			х		1	UNDER INVESTIGATION
	09/24/12		East Pleasant Street				<u>:</u>	X			^			x
	09/24/12		Lincoln Ave					X				х		
	09/25/12		Shays Street					X				Х		
038	09/26/12	19	BALL LANE	Reza & Shoref Shafie - Ardestani				X	Tenant called for an inspection	Inspection scheduled Friday 9/28	X		1	
	09/27/12		Lincoln Ave					X						NO VIOLATION
039	10/01/12	119	119 BLUE HILLS ROAD	Patrick Galvin		APD		х	Neighbor called to complain about parties, Police responded to trash complaint	Notice of Violation		X		
040	10/15/12		NUTTING AVENUE	Mohammed Malekniaz		Parent		X	Mom complained about overcrowding and poor conditions		X			
)41	10/16/12		EAST PLEASANT STREET	Christopher Duncan					3 cars parked in the setback	Notice of Violation 10/16/2012		X	4	
042	10/18/12		HUNTERS CIRCLE	Dabo Shi / Keren Yu					Neighbor complaining about # of tenants, parking, parties		X			
)43	10/19/12		TRIANGLE STREET	Railroad Street Partners		Neighbor			Neighbor complaining about parking		X		4	
044	10/22/12		ALLEN STREET	Charles Burke		APD	ļ		Smoke Detectors Removed / 5 Bedrooms	Notice of Violation 10/23		X	<b>.</b>	
)45	10/24/12	73	PINE STREET		yavuz@admin.umass.edu		<u> </u>		Parking on the lawn	Notice of Violation 10/24			4	X Citation Paid
)46	10/26/12	807 694	MAIN STREET		413-218-1543 - Loenzo Macaluso			X	Sofa & Mattresses dumped in neighbor's yard	Notice of Violation 10/26		X X	+	2-
			MAIN STREET	Virginia Jackson			<u>i</u>	<u>i</u>	Turking on the lawn	Warning Letter		Х		
	11/01/12 11/01/12		South Whitney Street North East Street	Belinda Castro Kimberly Shames					Parking on the lawn  Parking on the lawn	Warning Letter Warning Letter		+		
	11/01/12		South East Street	Oscar Liang				x	Couch on the porch	Notice to Abate a Nuisance		х		
	11/02/12		MAIN STREET	Lee Gianetti					Couch on the porch	Notice to Abate a Nuisance		X		
	11/02/12		Meadow Street	Robert Devine					Couch on the porch	Notice to Abate a Nuisance		X		
	11/02/12		Meadow Street	Robert & Judith Ann Pelis					Couch on the porch	Notice to Abate a Nuisance		Х		
	11/05/12		South East Street	Onesta Properties	Daniel Feldman				Parking on the lawn	Warning Letter		Х		
	11/09/12	63	NORTH PROSPECT ST					х	Upholstered Furniture on the Porch	Notice to Abate a Nuisance		Х		
	11/09/12		NORTH PROSPECT ST					X	Upholstered Furniture in the yard	Notice to Abate a Nuisance		Х	<u> </u>	
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